



**Small Industries Development Bank of India**

**TENDER DOCUMENT  
FOR  
EMPANELMENT OF IT VENDORS**

Small Industries Development Bank of India  
Information Services Department  
3rd Floor, MSME Development Center  
Plot No.C-11, 'G' Block  
Bandra Kurla Complex, Bandra (E), Mumbai - 400 051  
Website :[www.sidbi.in](http://www.sidbi.in)

**Tender No.: 400/2010/ 580/BYO/ISD**

**Dated : February 22, 2010**

The information provided by the bidders in response to this Tender Document will become the property of SIDBI and will not be returned. SIDBI reserves the right to amend, rescind or reissue this Tender Document and all amendments will be advised to the bidders and such amendments will be binding on them. This document is prepared by SIDBI for Empanelment of IT Vendors. It should not be reused or copied or used either partially or fully in any form

## 1. Introduction

Small Industries Development Bank of India (hereinafter referred to as Bank) is an all India Financial Institution catering to the financial needs of Small and Medium Enterprises. It has Head Office at Lucknow, MSME Development Centre at Mumbai, Zonal Offices at Chennai, Kolkata, Lucknow, Mumbai and New Delhi, Regional Office at Guwahati and 103 branches spread across various locations all over India.

Bank has centralized IT setup at Mumbai. Procurement of IT hardware/ order for Availment of Services at all locations/offices is carried out centrally.

## 2. Invitation for Bid

SIDBI wishes to empanel vendors for 3 years for supply and maintenance of Computer Hardware and Services, system and Off-the Shelf Software etc. and accordingly, invites sealed Pre-Qualification Bids from eligible bidders for SUPPLY, INSTALLATION AND COMMISSIONING OF PC's, SERVERS, PERIPHERAL DEVICES AND SYSTEMS SOFTWARE/OFF-THE SHELF SOFTWARE IN BRANCHES/OFFICES. Based on the strength and availability/quality of service support of the Bidders and Bank's past experience in this regard, the Bank proposes to empanel vendors centrally.

The eligible bidder should be an established Original Equipment Manufacturer (OEM) / MNC, Authorised Distributor (AUD) for the above goods.

The bidder should preferably have service centers throughout India wherever the Bank has branches/offices.

Interested eligible bidders may download the bidding document from Bank's website [www.sidbi.in](http://www.sidbi.in)

<b>Tender No. and Date</b>	
Price of Bidding Document (non-refundable)	Rs.500/- (Rupees Five Hundred only). the price of bidding in the form of Demand Draft has to be deposited at the time of submission of the bid.
Contact person details for seeking clarification	1) Shri A M Prabhu , AGM (Systems), Phone : (022) 67531296/ amprabhu@sidbi.in  2) Shri C R Prasad Manager (Systems) Phone : (022) 67531238/ crprasad @sidbi.in
Last date and time for submission of bids	<b>March 22, 2010, 12:30pm</b>
Address for Communication / Submission of Bids	The General Manager (Systems) SIDBI, 3 <sup>rd</sup> floor., MSME Development Centre Plot No.C-11, 'G' BLOCK, BKC Bandra (East), Mumbai 400 051

### 3. Instruction of Bidders

The Bank, wishes to empanel vendor for procurement and maintenance of the following computer hardware/software/Network hardware items and Services categorized as under :-

Category	Sub-category	Details of Product
<b>A</b>	<b>Computers Hardware</b>	
	1	PCs
	2	Servers
	3	Printers like line-matrix, High speed dot matrix, Dot matrix, Inkjet, Laserjet (standalone, networked), Cheque printing, Multi-function devices having functionalities like Scanning/ Printing/ Copying / Fax, etc.
	4	Laptops / Notebooks / Palmtops / Tablet PC etc with related software / drivers / Operating Systems etc.
	5	Other Peripheral Devices like Flat-bed Scanners, DVD/CD-ROM drivers/Readers/Writers/Re-Writers, Memory Sticks (SDRAM, DDR), USB Pen Drives, Web Camera, etc.
<b>B</b>	<b>System and Off-the Shelf Software</b>	
		<ul style="list-style-type: none"> <li>➤ System Software like Microsoft Windows 2000/XP/2003, RedHat Linux etc.</li> <li>➤ Office Automation Software like MS-Office XP/2003 etc., Lotus Smartsuite, Star Office, Adobe, Linux etc.</li> <li>➤ Databases like Oracle, MS SQL etc.</li> </ul>

- 3.1. The Request for Proposal (RfP) and Purchase Orders (PO) for purchase of computer hardware/system & off-the shelf software, etc. will be placed centrally by Information Systems Department (ISD), Mumbai
- 3.2. The panel will be in force initially for a period of THREE YEARS with annual review/updation from the date of notification of empanelment to the successful bidders. The Bank may, at its sole discretion, extend the currency of the panel further.
- 3.3. The Bank reserves the right to discontinue the panel at any time, without assigning any reasons therefore. The Bank's decisions in this regard shall be binding and final.
- 3.4. During the currency of the panel, whenever the Bank desires to purchase/avail any of the above indicated hardware/software, all/some of the empanelled vendors, depending upon the volume of requirement/availability of service support at/nearer to the locations where the delivery of hardware/software is desired, would be invited to submit quotations and the vendor who had offered the best terms, as per the Bank's evaluation would be awarded the Purchase Contract.
- 3.5. Notwithstanding the empanelment and/or any provision contained herein, the Bank reserves the sole right to invite price quotations from any/all/none of the empanelled suppliers.
- 3.6. In particular, in case of bulk purchase exceeding a value as may be decided by the Bank at its sole discretion, and/or in case of procurement being

effected under National competitive Bidding norms and/or in case of procurement being effected of hardware/software/peripherals which, in the opinion of the Bank, are of specialized nature, the Bank may initiate a separate tender/procurement process independent of the said empanelment.

### **3.7. Eligible Bidders**

All Bidders who qualify for the Bidding process including Government-owned enterprises in India may participate only if they are legally and financially autonomous and if they operate under the commercial law.

### **3.8. Bidding Documents**

#### **3.8.1. Cost of Bidding**

The Bidder shall bear all the costs associated with the preparation and submission of its Bid, and the Bank will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the Bidding process.

#### **3.8.2. Content of Bidding Documents**

The Bidding document includes the following,

1. Introduction
2. Invitation of Bid
3. Instruction for Bidders
4. Qualification Requirement
5. Bid form and Qualification Application

3.8.3. The Bidder is expected to examine all instructions, forms, terms and specification in the Bidding Document. Failure to furnish all information required by the Bidding Document or to submit a Bid not substantially responsive to the Bidding Document in every respect will be at the Bidder's risk and may result in the rejection of its Bid.

### **3.9. Clarification of Bids**

3.9.1. Any clarification sought by bidder should be in writing (Letter/E-mail/FAX etc.) and submitted before the last date for seeking clarification.

3.9.2. At any time prior to the deadline for submission of Bids, the Bank, for any reason, whether, at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding Document, by amendment.

3.9.3. All prospective Bidders that have received the Bidding Document from the Bank will be notified of the amendment in writing, by fax or E-mail and the said amendments will be binding on them. The clarification will also be posted on SIDBI Website [www.sidbi.in](http://www.sidbi.in)

In case of bidders who have downloaded the bidding document from the website, must ensure that such clarifications have been considered by them before submitting the bid. Bank will not have any responsibility in case some omission is done by any bidder.

3.9.4. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, the Bank, at its discretion, may extend the deadline for the submission of Bids.

3.9.5. In case of any clarification required by Bank to assist in the examination, evaluation and comparison of bids Bank may, at its discretion, ask the bidder for clarification. The response / Clarification shall be in writing.

3.9.6. The Bank reserves the right to inspect the facilities of the Bidder to verify the genuineness and to ensure the conformity with the details given in the Bid.

**3.10. Preparation of Bids**

**3.10.1. Documents comprising the Bid**

The Bid prepared by the Bidder shall comprise all the formats as given below:

- Bid Form and Qualification Application
- Documentary evidence establishing that the Bidder is eligible to Bid and is qualified to be empanelled
- Documentary evidence establishing that the goods and ancillary services to be supplied by the Bidder are eligible goods and services and conform to the Bidding document.

**3.10.2. Documents Establishing Bidder's Eligibility and Qualification**

3.10.2.1. The Bidder shall furnish, as part of its Bid, documents establishing the Bidder's eligibility to Bid and its qualifications to perform the contract.

3.10.2.2. The documentary evidence of the Bidder's qualifications to perform the Contract, if its Bid is accepted shall be established to the Bank's satisfaction.

3.10.2.3. That the Bidder has the Financial, Technical and Production/Distribution capability necessary to perform the contract.

3.10.2.4. That the Bidder meets the qualification criteria as required under Qualification Requirement and

3.10.2.5. That adequate, specialized hardware, related software expertise are already available to ensure that the support services are responsive and the Bidder will assume total responsibility for the fault free operation of hardware, software and maintenance during the mandatory 3 year warranty period and provide necessary maintenance service for further period, if desired, by the Bank after the end of the warrant period.

**3.10.3. Format and Signing of Bid**

3.10.3.1. The Bidder shall prepare and submit the original Bid, clearly marking "ORIGINAL BID FOR EMPANELMENT" on the top of the cover.

3.10.3.2. The Original Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. The person or persons signing the Bids shall initial all pages of the Bids, except for unamended printed literature.

3.10.3.3. Any interlineations, erasures or overwriting shall be valid only if they are initialed by the person signing the Bids.

#### **3.10.4. Submission of Bids**

- 3.10.4.1. The Bidder shall seal the original Bid in separate NON-WINDOW envelope. The envelope should be super scribed with "Original Bid for Empanelment".
- 3.10.4.2. If the bid form used is downloaded from the website, the envelope as well as the main format should be additionally super scribed as "BID DOWNLOADED FROM THE BANK'S WEBSITE", in red ink besides affixing the Bidders Rubber stamp duly signed by the authorized signatory in each page/format, duly authenticating that no changes/correction whatsoever is made to the Bidding documents prescribed by the Bank.
- 3.10.4.3. Bids not in prescribed format are liable to be rejected.
- 3.10.4.4. The Envelope shall be addressed to :

The General Manager (Systems)  
SIDBI  
Information Services Department (ISD), 3<sup>RD</sup> Flr.  
SME Development Center  
Plot No.C-11, "G" Block  
Bandra Kurla Complex  
Bandra (East)  
Mumbai 400 051

- 3.10.4.5. If the envelope is not sealed and marked, the Bank will assume no responsibility for the Bid's misplacement or its premature opening.

#### **3.10.5. Deadline for submission of Bids**

- 3.10.5.1. Bids must be received by the Bank at the address specified, not later than the date and time specified in the invitation for Bid. Bids received late are liable to be rejected/returned.
- 3.10.5.2. The Bank may, at its discretion, extend the deadline for submission of Bids by amending the Bid Documents, in which case, all rights and obligations of the Bank and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- 3.10.5.3. Bids once submitted will be treated, as final and no further correspondence will be entertained. No bid shall be modified after the deadline for submission of bids.

#### **3.11. Evaluation of Bids**

##### **3.11.1. Clarification of Bids**

During evaluation of Bids, the Bank, at its discretion may ask the Bidder for clarification of its Bid. The request for clarification and the response shall be in writing (Fax/e-Mail), and no change in the substance of the Bid shall be sought, offered or permitted.

##### **3.11.2. Preliminary Examinations**

- 3.11.2.1. The Bank will examine the Bids to determine whether they are complete, the documents have been properly signed, and the bids are generally in order.
- 3.11.2.2. The Bank may, at its sole discretion, waive any minor infirmity, nonconformity or irregularity in a Bid which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any Bidder.
- 3.11.2.3. Prior to the detailed evaluation, the Bank will determine the substantial responsiveness of each Bid to the Bidding document. For purposes of these Clauses, a substantially responsive Bid is one, which conforms to all the terms and conditions of the Bidding Document without material deviations. The Bank's determination of a Bid's responsiveness is to be based on the contents of the Bid itself, without recourse to extrinsic evidence. The Bank would also evaluate the Bids on technical parameters.
- 3.11.2.4. If a Bid is not substantially responsive, it will be rejected by the Bank and may not subsequently be made responsive by the Bidder by correction of the nonconformity.

### **3.11.3. Contacting the Bank**

- 3.11.3.1. Bidder shall NOT contact the Bank in any matter relating to its Bid, from the time of opening of Bid to the time a communication in writing about its empanelment or otherwise received from the Bank.
- 3.11.3.2. Any effort by the Bidder to influence the Bank in its decisions on Bid evaluation, Bid comparison or empanelment, may result in the rejection of the Bidder's Bid.

### **3.11.4. Bank's Right to Accept any Bid or Reject any or All bids**

- 3.11.4.1. The Bank may at its discretion empanel vendors for supply of items detailed above based on the qualitative aspects broadly in respect of one or more of the following parameters :
  - Financial strength and market reputation
  - Annual turnover for last 5 consecutive years
  - Profitability for any 2 years out of last 5 years
  - Spread of Network of service centers
  - Supplies made to other Government Organisations and Public Sector Banks in the last 2 years
  - Quality and promptness of service support
  - Vendors ability to honor the commitments
  - Bank's own past experience
- 3.11.4.2. Bank reserves the right to accept or reject any Bid, and to annul the Bidding process and reject all Bids at any time prior to empanelment, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform

the affected Bidder or Bidders of the grounds for the Bank's action.

**3.12. Notification of Empanelment**

Within a period of around 30 days from the date of opening of Bids, the Bank will notify only the successful Bidders in writing or by Fax/e-Mail that its Bid has been accepted and the Bidder is empanelled.

**3.13. Award of Contract**

**3.13.1. Post Qualification**

3.13.1.1. For each lot of purchases subsequent to the empanelment, the Bank will issue Request for Proposal (RfP) inviting Technical and Price/Commercial Bid, with other conditions from the empanelled vendors. The size of lot will be decided by the Bank at its own discretion and shall be binding on the empanelled vendors.

3.13.1.2. In the first stage, only the Technical Bids will be opened in presence of a Technical Bids Opening Committee appointed for the purpose, and bidders' representatives who choose to attend, at the time, on the date and at the place that will be communicated to them by the Bank. The bidders' representatives who are present shall sign a document evidencing their attendance.

3.13.1.3. All the Technical bids would be evaluated on the responsiveness of parameters mentioned and would be shortlisted for opening of Price / Commercial Bids.

3.13.1.4. In the second stage, commercial bids of short-listed technically qualified bidders shall be opened in presence of a Commercial Bids Opening Committee appointed for the purpose, and bidders' representative who choose to attend, at the time, on the date and at the place that will be communicated to them by the Bank. As above, the bidders' representatives who are present shall sign a document evidencing their attendance. The Bank may return unopened commercial bids of technically disqualified bidders.

**3.13.2. Award Criteria**

3.13.2.1. The Bank will award the contract to the successful Bidder, out of the Bidders who have responded to Bank's request for Proposal as referred above, who has been determined to qualify to perform the contract satisfactorily, and whose Bid has been determined to be substantially responsive, and is the lowest evaluated Bid.

However, Bank also reserves the right to distribute the orders among lowest evaluated Bid for each category of items.

3.13.2.2. The Bank reserves the right at the time of award of contract to increase or decrease of the quantity of goods or services originally specified while floating the RfP, without any change in unit price or any other terms and conditions.

**3.13.3. Currency of Bids**

90 days from the last date of submission of RfP and shall be binding on the bidder, if Bank chooses to place the purchase order (PO), on or before that date. Bank, however, reserves the right to call for fresh quotes at any time during the period, if considered necessary.

3.13.4. After a Purchase Contract is awarded to a supplier, the Bank may, at its discretion, make further purchases with the same supplier for all/some of the goods originally quoted by him at the same / reduced prices.

3.13.5. Bank notifies the successful bidder that his proposal has been accepted and will send the Bidder the Purchase order incorporating all terms and conditions of Purchase contract. Within seven (7) days of receipt of the purchase order the successful bidder shall sign and date the acceptance of the PO and its terms and conditions and return the same to the Bank.

## 4. Qualification Requirements

- 4.1. The Bidder Should be Original Equipment Manufacturers (OEM) / Authorised Dealer (AUD) or Distributors of OEMs, preferably having all India network of Distribution & support centers.
- 4.2. The Bids of Bidders quoting as Authorised Distributors/dealers of the manufacturer, will be considered provided :
  - The Bidder furnishes Authorisation from the Manufacturer in respect of Computer Hardware, Peripherals, etc
  - The Bidder, as authorized agent, has supplied installed and commissioned computer hardware and peripherals of the kind required by the Bank and has provided after sales service satisfactorily and such computer hardware and peripherals must be in satisfactory operation for at least 2 years on the date of Bid opening and must be providing annual maintenance services for the above installations.
- 4.3. The OEM/AUD should stock adequate spares of all items supplied like PCs/Printers/Servers, Peripherals, etc. at their local branch office across the country (wherever they have offices) at no cost to the Bank.
- 4.4. The Bidder should have adequate Service / Support facilities countrywide either directly or indirectly (through channel partners/Franchise) preferably at the locations where Bank has offices. The Bidder should provide the list of support office/branch offices with complete address along with support and manpower at each location to be submitted.

In case of Indirect support the Bidder to clearly specify the details of partner/Franchise. Wherever after sales services are rendered by franchise/partner, the Bidder should assume full responsibility for the promptness and quality of service rendered by the franchise/partner.

### 4.5. Minimum Eligibility Criteria

#### 4.5.1. Computer Hardware

- 4.5.1.1. The Bidder should be in existence in core Computer hardware sales and services business for the last five (5) years.
- 4.5.1.2. The Bidder should have minimum average turnover or Rs.20 crore per annum out of Indian operations from the sale of computer hardware and AMC during the last three (3) years ending March / June 2009.
- 4.5.1.3. In case of Bidder not himself the manufacturer, the turnover should be of its own and not that of the principal.
- 4.5.1.4. They should be a profit making company for any 2 years out of last 3 years as evidenced from the balance sheets.
- 4.5.1.5. The Bidder should be in a position to supply entire range of IT Hardware (Category A [1-8] like UNIX/RISC/Intel Servers, PCs, Printers, Laptops, Peripherals (scanner, CD-ROM/DVD readers/writers/re-writers, Memory stick, pen drive etc), etc.

OR

The Bidder should be in a position to supply any item under Category A [1-5]. Empanelment will be done for each sub category in Category A.

- 4.5.1.6. The Bidder should have supplied & supported large quantity of IT hardware in various locations / offices of PSUs preferably Nationalised Bank/FI having all India presence during last years.
- 4.5.1.7. The details of PSUs like Name of Bank/Financial Institution, Contact Person, Telephone Numbers and the locations where the equipment's are supplied and supported must be submitted to the Bank.
- 4.5.1.8. All brands should be quoted through Manufacturer's Authorisation Certificate. Certifications like ISO-9001 and/or ISO 14001 certified manufacturing facility for the products manufactured by the OEM shall be an added advantage.
- 4.5.1.9. The OEM/AUD should have certifications of all the latest Operating Systems like Microsoft Windows, Linux, Novell, etc on Servers and PCs (A copy of such certification to be submitted).
- 4.5.1.10. Bidders should be able to offer end-to-end solution including supply, installation, commissioning, training both in hardware and software, post warranty AMC(if desired by the Bank) etc.
- 4.5.1.11. The Systems offered should be Microsoft/Red Hat/DMI / Energy Star, etc, certified as the case may be.

**4.5.2. System and Off-the shelf software**

- 4.5.2.1. The Bidder should be in existence in system/off-the shelf software sales and support business for at least five (5) years.
- 4.5.2.2. The Bidder should have minimum average turnover of Rs.1 crores per annum out of Indian operations from the sale of system/off-the shelf software during the last three (3) years ending March / June 2009.
- 4.5.2.3. The Bidder should be channel partner, Authorised Dealers or distributors of OEMs.
- 4.5.2.4. The bidder should deal with software of Microsoft, Adobe, IBM, Citrix, Novell, RedHat, etc.
- 4.5.2.5. The Bidder should be able to provide subscription / renewal of softwares.



## 5. Bid Form

(on the letter head of the firm)

To :

The General Manager (Systems)  
SIDBI  
Information Services Department (ISD), 3<sup>rd</sup> flr  
MSME Development Center  
Plot No.C-11, 'G' Block  
Bandra Kurla Complex  
Bandra (E)  
Mumbai 400 051

Dear Sir,

Having examined the Bidding Documents, the receipt of which is hereby duly acknowledged, we the undersigned, apply for inclusion in the panel of approved vendors for supply, delivery, installation and maintenance of computer hardware/software, etc, and obligations during warrant and AMC during post-warranty period.

We agree to abide by the terms and conditions of the Bid Document.

If, we are empanelled and thereafter price quotations are submitted by us, in response to your invitation for quotation, and if our price is accepted, we will submit EMD as specified by the Bank for the due performance of the contract, if such requirement is stipulated while calling for the price quotations.

We undertake that, after empanelment, while submitting price quotations irrespective of the quantity, whenever called for to so submit and, if the award is made to us, in executing the purchase contracts, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this ..... day of ..... 2010

.....  
Signature (In capacity of)  
Duly authorized to sign Bid and or behalf of .....

## 6. Qualification Application

Empanelment for [Pl. tick the appropriate Box]	Computer Hardware					Software	
	PC	Server	Printer	Laptop	Peripherals		
	1	2	3	4	5		
1	Name & address of the Company						
	Pin Code :						
	Phone No.:		Fax No.:		Website:		
2	Name & designation of person authorized to make commitments to the Bank						
	Contact Person Name		Designation	Phone No.	Mobile No.	Fax No.	E-Mail
3	Type of Company [Govt./PSU/Pub.Ltd/Partnership/Proprietary Year Incorporated / Year of Estd.						
	Registration No. & Date of Registration [Attach Documentary Proof]						
4	Classifications			OEM	AUD	Others [Pls. specify]	
5	Previous Years audited balance sheet enclosed. (Yes/No)						

	[Attach audited copies of summary of annual accounts of previous years to support item 6, Please do not attach annual report booklet]					
6	<b>Turnover &amp; Profit of the Company (Indian Outfit)</b>					
	Year	Turnover		Profit Before Tax		
		Hardware	Software	Hardware	Software	
	2008-2009					
	2007-2008					
	2006-2007					
2005-2006						
2004-2005						
7	<b>Details of Banks/FIs where Currently Empanelled or a Regular Supplier (indicate since when?).</b>					
	Name of Bank/FI	Empaneled or Regular Supplier	Address with Contact details	Since when (date)	Category	
					Hardware	System/ Off-the Shelf software
8	<b>Details of other than Banks/FIs where currently empanelled or a regular supplier (indicate since when?)</b>					
	Name of Organisation	Empanelled or Regular Supplier	Address with contact details	Since when (date)	Category	
					Hardware/	System/ Off-the Shelf software
9	Sales	OEM/AUD /	Make	Qty. sold	Value of sales during FY	

	<b>(for Indian Operations only)</b>	<b>Channel Partner</b>		<b>during FY2008-2009</b>	<b>2008-2009</b>
	<b>COMPUTER HARDWARE</b>				
	UNIX/RISC/Intel Servers				
	PCs				
	Note Book computers				
	Printers				
	Peripherals [Scanner/CD-writer, etc]				
	Others [if any,				
	<b>SYSTEM AND OFF-THE SHELF SOFTWARE</b>				
	O/s like Microsoft Windows 2000/XP/2003, Red Hat Linux etc				
	Lotus Smartsuite, MS-Office, MS-Project, Star Office, Adobe, databases etc				
	Other [if any, pl. specify]				
10	<b>All India Details of Service Centres (w.r.t. SIDBI Locations, as given in Chapter 7)</b>				
	Location	Direct / Indirect	If Indirect		
			Name	Address	Contact Person
					Phone
11	<b>Location &amp; address of Manufacturing / Assembling Plant</b>				
12	<b>List of Alliance / Collaboration Partners</b>				
13	<b>Service Escalation Matrix / Procedure (call centre / e-mail facility)</b>				

14	<b>List of centers for stocking spare parts</b>
15	<b>Indicate about R&amp;D facility &amp; tentative annual budget for the same</b>
16	<b>List of Other Services Offered / Other Hardware / Software/Network Hardware sold</b>
17	<b>List of Enclosures</b>

Any Other Information that vendor wants to furnish :

### **DECLARATION**

We hereby declare that the information submitted above are true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our application is liable to be rejected.

**Date :**

**Signature & Seal**